

Users list:

TestAutomation_Manager and **Test_AutomationManager2** both are active

Users

User List ⚡ Actions Columns

Show 25 entries Advanced

USER NAME	FIRST NAME	LAST NAME	STATUS	MANAGER	EMAIL	RISK SCORE	CITY	JOB CODE DESC
TestAutomation_Manager	TestAutomationFirstName	TestAutomationLastName	Active	SaviyntSupportAgent1			bangalore	
TestAutomation_Manager2	TestAutomationFirstName2	TestAutomationLastName2	Active	snigdha.ahmed			bangalore	

Delegate is created with parent user: **TestAutomation_Manager** and delegated user : **Test_AutomationManager2** with start date **25-May-2023** and end date **10-Jun-2023**

Delegate is Active.

Delegates

Delegate List ⚡ Action

Show Me Active

Show 15 entries

REASON	DESCRIPTION	PARENT USER	DELEGATE USER	START DATE	END DATE	CREATED	UPDATED	ACTION
Test Delegate	Delegate for test	TestAutomationFirstName TestAutomationLastName (TestAutomation_Manager)	TestAutomationFirstName2 TestAutomationLastName2 (TestAutomation_Manager2)	25-May-2023 10:45:00	10-Jun-2023 00:55:00	Snigdha Ahmed (snigdha.ahmed) 25-May-2023		Edit

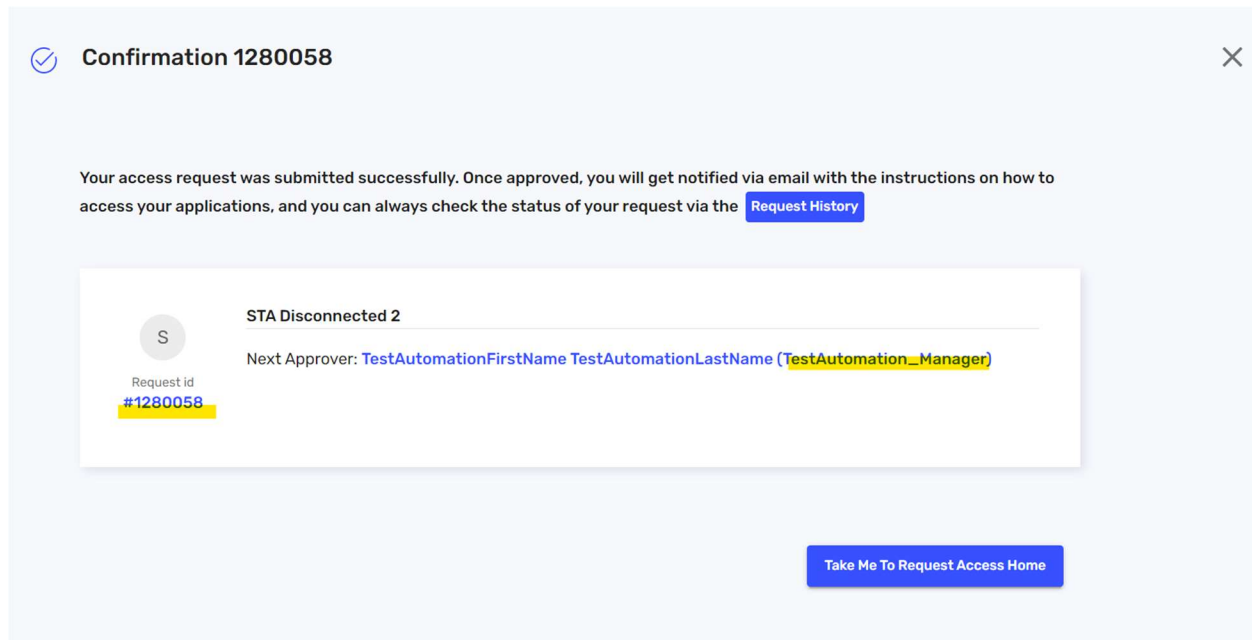
For the user **32592**, manager : **TestAutomation_Manager**

User List ⚡ Actions Columns

Show 25 entries Advanced

USER NAME	FIRST NAME	LAST NAME	STATUS	MANAGER	EMAIL	RISK SCORE	CITY	JOB CODE DESC
32592	test firstname32592	test lastname32592	Active	TestAutomationLastName	testfirstname32592@gmail.com		USA	

Now the user **32592** logs into Saviynt and created an access request for the Target system **STA Disconnected 2**



The image shows a confirmation dialog box titled "Confirmation 1280058". The dialog contains the following text: "Your access request was submitted successfully. Once approved, you will get notified via email with the instructions on how to access your applications, and you can always check the status of your request via the [Request History](#)". Below this text is a white box with a grey header "S" and the text "Request id #1280058". To the right of this box, it says "STA Disconnected 2" and "Next Approver: TestAutomationFirstName TestAutomationLastName (TestAutomation_Manager)". At the bottom right of the dialog is a blue button labeled "Take Me To Request Access Home".

Expected Result: Access Approval request should be assigned to the delegated user "TestAutomation_Manager 2" (who is a manager)

Actual Result: Access Approval request is assigned to the parent user "TestAutomation_Manager" (who is also a manager)