

Hi,

We are creating a role owner certification for our application GI Reports.

This certification should only display the application roles for GI Reports specified in the campaign template configuration for the campaign owner to certify.

We configured the role owner campaign template to be based on **Role Query**.

We used the following format for the application's **Role Query(HCL)**: and ro.rolekey in (188,189,190,191,192)

If you create a campaign using a campaign template that is configured to be based on **Role Query**, it will launch the campaign without any certification available.

The campaign is shown as completed in the campaign list with no data populated in the list of certifications

Can someone please check on this issue?

Below are the steps we took to modify the GI Reports role owner campaign template and launching the campaign

1. We updated a role owner campaign template with the following configurations:

Campaign Type: Role Owner

Application: Shown in screenshot

Campaign Based On: changed from Role Certifier to Role Query

Role Query(HCL) section: We input the role keys of the roles we wish to only display for the selected application in the format : and ro.rolekey in (188,189,190,191,192)

Save Template

The screenshot displays the SAVVYNT Attestations configuration page. The interface is divided into two main columns. The left column, titled 'Selection Criteria', contains fields for 'Campaign Template' (set to 'GI Reports_Account_no emails'), 'Campaign Type*' (set to 'Role Owner'), 'Number of days to expire campaign*' (set to '60'), 'Edit Email Template' (set to 'Select'), and a 'Configuration' section with a 'Role Query(HCL)' field containing the text 'and ro.rolekey in (188,189,190,191,192)'. The right column contains fields for 'Campaign Description', 'Campaign Owner*' (redacted), 'Application' (with a toggle for 'GI Reports' set to 'OFF'), 'Campaign Based On' (set to 'Role Query'), and 'Show/Hide SOD or SOD by Users' (set to 'OFF'). The top of the page shows the SAVVYNT logo and the word 'Attestations'.

2. We created a role owner campaign using the role owner campaign template of the application shown above

SAVVYNT | Attestations

Create Campaign

Create Campaign

Selection Criteria

Campaign Name*
GI Reports...Test2

Campaign Type*
Role Owner

Campaign Template
GI Reports...Account...no emails

Number of days to expire campaign*
60

Edit Email Template
Select

> Configuration

Role Query(HQL)
and ro.rolekey id in (188,189,190,191,192)

> Advanced Campaign Configurations

Campaign Description
Campaign Description

Campaign Owner*
[Redacted]

Application
OFF

GI Reports

Campaign Based On
Role Query

Show/Hide SOD or SOD by Users
OFF

Save Template Schedule Later Create Now Preview

Expected Outcome

When you create a role owner campaign based on role query:

1. Campaign Status should be shown as "In Progress"
2. Should be able to click into the campaign to view certification to launch
3. The roles specified in the role query should be displayed in the certification

SAVVYNT | Attestations

Certification for GI Reports...Test2...Reconfigure

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Certification List

Show 15 entries

Refresh Progress Export

DUE IN	CAMPAIGN NAME	CERTIFICATION NAME	TYPE	START DATE	CERTIFIER	ACTION
60 Days	GI Reports...Test2...Reconfigure	GI Reports...Test2...Reconfigure	Role Owner	Mar 15, 2023	[Redacted]	Start Certification (0%)

SAVVYNT | Attestations

Certification Name - GI Reports...Test2...Reconfigure

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Role List

Show Me All Select Bulk Action Select

Show 15 entries

Search by Role Name Advanced

ROLE NAME	USER	ACTION
GI Reports Audit	0	[Icons]
GI Reports GRT	0	[Icons]
GI Reports PM	0	[Icons]
GI Reports Envest	0	[Icons]
GI Reports LT	0	[Icons]

Showing 1 to 5 of 5 entries

1 Next

← Select Role Name to see more details..

Finish Access Review

Actual Outcome

When you create a role owner campaign based on role query:

1. Campaign is being launched message appears
2. Campaign Status shown as “Completed”
3. Able to click into the campaign to view any certification to launch
4. No certification is shown in the certification list

SAVINT | Attestations

Campaign is being launched

Campaign

Create Campaign

Refresh ProgressScheduled CampaignExport

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Campaign

Create Campaign

Campaign List

Refresh ProgressScheduled CampaignExport

Show Me: Complete

Show: 25 entries

STATUS	CONDUCTED	CAMPAIGN NAME	TYPE	PROGRESS	CAMPAIGN OWNER	START DATE	END DATE	ACTION
Completed	N/A	GI Reports_Test2	Role Owner	100% 0		Mar 15, 2023	May 14, 2023	

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Certification for GI Reports_Test2

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Certification List

Refresh ProgressExport

Show: 15 entries

Show Me: All

DUE IN	CAMPAIGN NAME	CERTIFICATION NAME	TYPE	START DATE	CERTIFIER	ACTION
No data available in table						

Showing 0 to 0 of 0 entries

Next